

## **Net 2000 Ltd. Refund and Return Policy**

Net 2000 Ltd. believes in its software products and wants them to work well for you. We will endeavour to provide you with the best possible service and will work hard to ensure that our software and supporting materials deliver the features and functions you need. We carefully test our products to be certain we meet your criteria.

We have never had to offer a refund on a software product. However, in order to ensure that new customers have confidence that their money will be well spent, Net 2000 Ltd. offers a generous return policy:

- A refund may be requested up to 60 days after the purchase date of a license. No questions asked - if you want your money back it will be refunded.
- 100% of the purchase price will be refunded
- The refund will be returned to you via the mechanism by which you paid. If you remitted funds via a credit card, the refund should appear on your credit card statement within 2 billing cycles.

If you have any questions regarding our refund and returns policy we would be happy to address them. Please contact us at [Net2000Ltd@Net2000Ltd.com](mailto:Net2000Ltd@Net2000Ltd.com)